

Opened/Closed Records Per Category

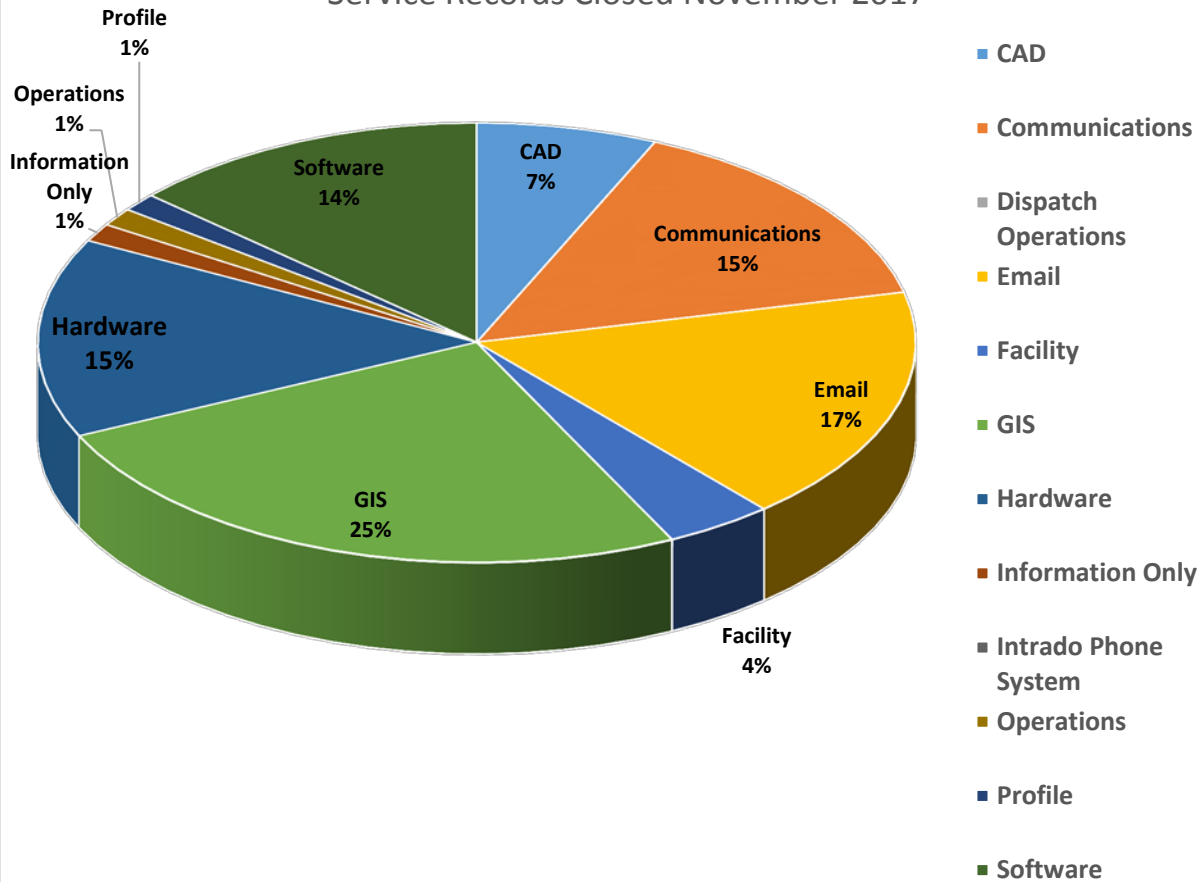
Date range
Generated on

11/01/2017 - 11/30/2017
01/19/2018 12:17

Category	Opened SRs	Closed SRs	Total (Opened - Closed)
CAD	6	5	1
Communications	6	11	-5
Dispatch Operations	1	0	1
Email	9	13	-4
Facility	5	3	2
GIS	14	19	-5
Hardware	10	11	-1
Information Only	1	1	0
Intrado Phone System	5	0	5
Operations	0	1	-1
Profile	0	1	-1
Software	4	10	-6

Total	61	75	-14
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Service Records Closed November 2017



Opened/Closed Records Per Category

Date range 12/01/2017 - 12/31/2017
 Generated on 01/19/2018 14:02

Category	Opened SRs	Closed SRs	Total (Opened - Closed)
CAD	3	8	-5
Communications	6	10	-4
Dispatch Operations	3	2	1
Email	4	2	2
Facility	1	3	-2
GIS	10	9	1
Hardware	11	10	1
Intrado Phone System	6	1	5
Profile	3	4	-1
Software	10	10	0

Total	57	59	-2
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