

*Honoring
Teresa Ann Murray
On Her Retirement*

Whereas, Teresa Ann Murray is retiring as the Chief Executive Director of Sacramento Regional Fire/EMS Communications Center on January 12, 2018, after 32 years of outstanding and loyal service to the Public Safety profession, and

Whereas, Teresa Murray possesses a B.A. in Public Administration with a minor in Communications and is a graduate of the first civilian-allowed Peace Officer Standards and Training Command College Course, and has over 28 years of Project Management experience, and

Whereas, Teresa Murray began her career in 1985 as a Dispatcher Recruit for the Sacramento Police and Fire Department and over the next 20 years in Sacramento would find herself in a number of positions, ranging from Training Officer to Administrative Supervisor to Project Manager and given the oversight of the design/build of a 23 million dollar 9-1-1 Communications Center, and

Whereas, in 2004 Teresa Murray was promoted to the Roseville Police and Fire Department Communications Center and served as both Police Administrator and Commander of Police and Fire Dispatch for eight years and is credited with evolving the dispatch center, leading a team to success, and was awarded the APCO Northern California Chapter Center Director of the Year award in 2012, and

Whereas, in November 2012, Teresa Murray was hired by the Sacramento Regional Fire/EMS Communications Center (SRFECC) to be their first Chief Executive Director and, since her arrival, the organization has received over 33 awards with Regional, State, National and International recognition including, for the second year in a row, the APCO Northern California Chapter Center Director of the Year, as well as the 2014 NICE National PSAP's Finest Director of the Year award, and

Whereas, coming into SRFECC in 2012, when it was understaffed and had 30 year old technology, Teresa Murray used innovative thinking to completely revitalize the organization, hiring 34 employees in 6 months to fill operating vacancies; illuminating its Core Values of Strength of Character, Selflessness, Day Forward vision, and Servant Leadership; rebuilding the IT staff to a 7 member team and the IT infrastructure to a virtual environment; becoming financially independent from the county by forming a full accounting team; and constructing a cost-neutral Disaster Recovery Site/Conference and Training Center for the use and training of all our agencies; and

Whereas, Teresa Murray embodies the SRFECC core values and created this statement of her purpose, "Our organization is a reflection of its leadership. We are selfless, servant, with a day forward vision. Our character is strong and protects the highly regarded Communications profession within Public Safety. We understand our role. We guide, mentor, inspire, and manage public funds. We must always focus on our mission; we exist to serve the greater good. We protect our community and our constituents. We work harder than asked, trust when we aren't expected to, and ask nothing in return. We must be fiscally ethical and efficient. We hold ourselves to the highest standard, never wavering in our dedication."

Therefore Be It Resolved, that we, the Members of the Board do hereby extend to Teresa Ann Murray our sincere and grateful appreciation for her dedicated service to Sacramento Regional Fire/EMS Communications Center, our congratulations on her well-earned retirement, and our best wishes for continued success, happiness and good health in the years to come.

Adopted in Sacramento, California this 11th day of December, 2017, by the Board of Directors.

Chris Costamagna
Board Chairperson

Maurice Johnson
Vice Chairperson