

# Opened/Closed Records Per Category

Date range  
Generated on

04/01/2017 - 04/30/2017  
05/18/2017 13:03

Category	Opened SRs	Closed SRs	Total (Opened - Closed)
CAD	3	1	2
Communications	7	2	5
Contracts	4	4	0
Email	11	10	1
Facility	2	7	-5
GIS	19	8	11
Hardware	29	19	10
Information Only	2	3	-1
Intrado Phone System	10	11	-1
NEW CAD ISSUE	3	0	3
Profile	6	6	0
Software	26	27	-1

<b>Total</b>	<b>122</b>	<b>98</b>	<b>24</b>
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Service Records Closed in April

